



GENERAL TICKETING AND GIFT VOUCHERS
TERMS AND CONDITIONS

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- A. SLIDE GENERAL TICKETING TERMS OF SALE
- B. SLIDE GIFT VOUCHER TERMS AND CONDITIONS
- C. SLIDE COMPETITION AND GIVEAWAY TICKETING TERMS OF USE

THE FOLLOWING POINTS OUTLINE THE SALE AND ATTENDANCE TERMS AND CONDITIONS.

THE FOLLOWING TERMS AND CONDITIONS ARE SUBJECT TO THE AUSTRALIAN CONSUMER LAW.

A. GENERAL TICKET TERMS OF SALE

About us: Our registered office, 41 Oxford Street, DARLINGHURST NSW 2010, Australia.

1. There are NO REFUNDS/ NO TRANSFERS/ NO EXCHANGES on any ticket (except as required by law).
2. The right of admission is reserved by the box office staff at the venue.
3. Admittance to patrons bearing tickets purchased online at a discounted price (such as student, pensioner and concession) will only be provided upon production to box office staff of relevant identification on the evening of the performance. Failure to produce appropriate identification may result in the patron being charged full price for their ticket.
4. Latecomers will not be admitted until there is a convenient break in the program, if at all. Latecomers with premium dinner tickets may miss part of their meal, should arrival be outside service time. Admission is at the discretion of the box office personnel on the evening of the performance.

5. Tickets will only be issued upon full payment.

6. Tickets forfeited by the buyer or the buyer's guest/s are non-refundable, non-exchangeable and non-transferable.

7. Discounts cannot be applied in conjunction with any other ticket offers.

8. Discounts cannot be applied to Fridays, Saturdays, or special events.

9. Reservations must be finalised as follows:

(a) at least one (1) month prior to the booking date; and/or

(b) two (2) months prior for November to January bookings.

Tickets will be released from reservation if final numbers and final payment are not received by their due date.

10. Every patron must have a valid ticket.

11. Allergy meals are to be booked at least seven (7) working days prior to the event. Meals will not be changed on the evening. The Kitchen endeavours to support patrons with allergies however in some instances, such as degustation or banquet, fewer courses will be served. Allergy/ special meals will not reflect the standard menu and, in some instances, will not fit the storyline.

12. By clicking the “Finalise Order” button and authorising payment over the phone, you are agreeing to the above terms and conditions of sale, including the refund and exchanges sections. All orders are subject to credit card approval and billing address verification.

13. Slide assumes no responsibility for any error, omission, interruption, deletion, defect, delay in transmission or line failure and reserves the right to add, withdraw or substitute artists and to vary the program should the need arise.

14. Tickets, are not redeemable for cash and cannot be returned for a cash refund (except as required by law); exchanged; resold; used to purchase Gift Vouchers. Unused balances are not transferable.

15. Slide is not responsible for lost or stolen tickets. Risk of loss and title for Gift Vouchers, transmitted electronically pass to the purchaser in Australia upon electronic transmission to the recipient.

16. Slide will store and collect your private information provided at the time of booking for further venue marketing purposes. This information will be used to tailor our content to suit your needs and help our advertisers better understand our audience's demographics. This is essential to keeping our service free. We will not share information about individual users with any third party, except to comply with applicable law or valid legal process or to protect the personal safety of our users or the public.

17. Slide reserves the right to close accounts and request alternative forms of payment if a Ticket, is fraudulently obtained or used on the Service.

B. SLIDE GIFT VOUCHER TERMS AND CONDITIONS

1. There are NO REFUNDS/ NO EXTENSIONS/ NO TRANSFERS/ NO EXCHANGES on any Gift Vouchers (except as required by law).

2. SLIDE/ EL CIRCO Gift Vouchers can be redeemed for tickets for participating events or voucher specific events on sale through slide.com.au, and via Slide Box Office (41 Oxford St Darlinghurst, 02 8915 1899)

3. Gift vouchers are available in the following denominations
El Circo: \$130.80

4. Administration/booking fee (\$1.80 per ticket) will apply at the time a Slide gift voucher is purchased. GST and credit card fees are inclusive* in ticket price. An administration fee (\$1.80 per ticket) will apply when a Slide gift voucher is redeemed. GST and credit card fees are inclusive* in ticket price. *If using AMEX, a surcharge of 3% will be applied to the transaction.

5. Slide gift vouchers must be redeemed before expiration date of voucher. Expired vouchers will not be honoured or extended.

6. Slide will not refund/transfer/exchange gift vouchers unless required by law.

7. Gift vouchers are partially redeemable. If the cost of the ticket purchase exceeds the redeemable value of the gift voucher, the voucher holder is required to pay the difference between the purchase price of the ticket and the value of the particular gift voucher. The full value of any unused credit remaining on a Slide gift voucher must be redeemed before alternative payment methods will be accepted in respect of the outstanding balance of the transaction/ before expiry date of voucher.

8. Multiple Slide gift vouchers may be used to redeem tickets in a single transaction.
9. If the purchase price of an event ticket is less than the value of a Slide gift voucher used for redemption, the residual credit balance of the Slide gift voucher will be applied as a remaining balance on the particular voucher and may be redeemed in the future in accordance with these terms and conditions. Slide gift vouchers cannot be transferred to the bar.
10. Gift vouchers are not redeemable for cash and cannot be resold, exchanged, or transferred.
11. Slide gift vouchers cannot be redeemed for further Slide gift vouchers.
12. Slide may cancel a Slide gift voucher, refuse redemption or cancel tickets redeemed using a Slide gift voucher if it suspects that a Slide gift voucher is being used fraudulently, in an unauthorised or illegal manner, or it has reason to believe that the voucher holder is in breach of these terms and conditions.
13. Slide is not responsible for lost or stolen tickets. Risk of loss and title for Gift Vouchers, transmitted electronically pass to the purchaser in Australia upon electronic transmission to the recipient.

FOR MORE INFORMATION ABOUT OUR PRODUCTS AND SERVICES, PLEASE VISIT:

www.slide.com.au | or contact: info@slide.com.au anytime |
or call (02) 8915 1899 Tues - Fri, 10am - 5pm